



**North Carolina Department of Health and Human Services  
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

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Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Michael Moseley, Director

**May 26, 2006**

**To: DWI Service Providers**

**From: Lynn B. Jones, LPC, LCAS  
Program Manager, DWI Services**

**Re: 1) E508 Training and Implementation Plan-Deadline for Implementation  
2) Online Access to Individual Driving Records  
3) Statewide Conference**

1) The pilot and early implementation activities have been very successful. We have trained numerous DWI service providers on the electronic 508 submission process (E508). The E508 system offers a very efficient process ensuring that DWI offenders receive services prior to reinstatement of their driver's licenses. What used to take several weeks, now takes minutes.

We have additional training sessions available in June and July. There are 20 slots at each session. We expect to train one person from every authorized agency in our state. These training sessions are in Raleigh. We are also looking into a session for the summer school in Wilmington, and we will offer one in the Western part of the state. Additional information on scheduled training opportunities will be forwarded soon. We will continue to offer training sessions as needed to accommodate the DWI services network in NC. Please see the attached documents for details about scheduled training sessions, system requirements and directions to the training site.

The deadline for providers to be online, using the E508, is September 30, 2006. Understanding that there may be some agencies with significant barriers to overcome, please notify our office in writing for any requests for additional support. We will work with you in resolving these issues.

- 2) We have been meeting with DMV to advocate for improved coordination on 508 processing over the last couple of months. Progress is being made to provide online access to driving records. It appears that this fall, individuals will have online access to their individual driving records. This form of access will allow for an efficient and immediate response from DMV. A review of the individual's complete driving record is not only required by administrative rules but it may be the only piece of objective data available to assist you in the complex process of assessment of DWI offenders. Criminal records and court documents provide additional objective information and many of you have established routine access to these records.



The driving record also becomes absolutely critical in processing the 508 to ensure that the elements match with DMV records. The county of arrest, arrest date, conviction date and customer number must match DMV records in order to clear the conviction. The great thing about the e508 system is that you will know in as little as a few minutes to 24 hours, whether we have approved the form and whether DMV has cleared the conviction. The paper version cannot be as carefully controlled as it passes through multiple agencies.

Our office will continue to advocate for this online service for our communities until it becomes a reality. If you would like to notify DMV of your interest in this access, please contact Mr. Wayne Hurder, Director of Driver and Vehicle Services. He has been very supportive of our needs and recognizes how this service would also alleviate issues within his division. The project has been recharged and underway due to his leadership. He may be reached at [whurder@dot.state.nc.us](mailto:whurder@dot.state.nc.us) or 919-861-3808. His office is located at 100 New Bern Ave.  
Thanks

- 3) In addition, plans are underway to put together a statewide conference. I would appreciate your help and suggestions to ensure that we make this training meaningful to you. Please contact me if you would be available to assist with the planning or if you have ideas for areas of training.

Please contact our office with any questions you may have. Thank you for working with us to ensure quality services for DWI offenders in North Carolina.

